



## Clay Tablet Connector for Sitecore

### Version 3.9.9

## Release Notes

July 14, 2016

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### Overview

Welcome to the Clay Tablet Connector for Sitecore (Connector). The Connector enables you to automate sending and retrieving content from your Sitecore CMS, which dramatically reduces the effort required to create, maintain, and publish Web content in multiple languages.

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### How to Contact Clay Tablet Support

Email @: [support@clay-tablet.com](mailto:support@clay-tablet.com)

Telephone: +1-416-363-0888

#### How to submit a support ticket:

1. Email [support@clay-tablet.com](mailto:support@clay-tablet.com), and cc (carbon copy) anyone to include in the ticket correspondence.

**Important:** Include the information and attachments in your email that are listed in the following subsections.

Zendesk automatically creates a ticket and responds to everyone included in the cc field.

2. Everyone in the original cc receives updates unless they request to be removed from the ticket.

**Important:** Check your email spam folder (especially first-time Zendesk users) as sometimes email notifications from Zendesk are marked as spam.

When the issue is resolved, Clay Tablet closes the ticket.

### Information to include in the support ticket:

- client name
- CMS or content system name and version
- Connector or App version installed
- name of job for which the issue occurs
- date of job submission
- detailed description of the issue
- any error text—copy and paste, if applicable

### Files to attach to the support ticket:

- CMS log files for the date the issue occurred
- Clay Tablet log files for the date the issue occurred
- screen capture of the issue

### How to view and update your support ticket in Zendesk:

You must log into Zendesk to view your support tickets there.

1. Open the Clay Tablet Zendesk page in your browser: <https://claytablet.zendesk.com>.
2. In the top-right corner, click **Sign in**, and enter your credentials.

**Note:** If you do not have credentials yet, then click either **Sign up** or **Get a password**, and follow the onscreen instructions.

3. After signing in, click **My activities** to view the tickets you opened or where you are cc'd.
4. To update tickets, you can reply or attach files.

For more information, refer to "Submitting and tracking support requests" in Zendesk's *Help Center guide for end-users*, at: <https://support.zendesk.com/hc/en-us/articles/203664386-Help-Center-guide-for-agents-and-end-users>.

**Important:** Zendesk refers to a *support ticket* as a *support request*. These terms are interchangeable.

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## System Requirements

The Clay Tablet Connector for Sitecore (Connector) must be installed on the machine where Sitecore is installed. The Connector supports Sitecore versions 6.4 and higher, including all current releases.

The Connector has no additional hardware or software requirements beyond those of Sitecore CE. For detailed requirements, refer to the appropriate version of the *Sitecore CMS Installation Guide*. This guide is available in the documentation section of the Sitecore Developer Network (SDN) site, at <http://sdn.sitecore.net/Reference.aspx>. You must log in to this site to access the documentation.

The Connector supports the Mozilla Firefox and Google Chrome web browsers. The Connector supports Microsoft Internet Explorer 11 with Sitecore 7 and 8.

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## What's New?

- A translation project is now equivalent to a translation job. Previously, there was a single translation project for all jobs that were sent out to translation on the same day.
- When the `ClayTablet.EmailNotification.NotifyErrors.Users.RoleName` setting is configured in `CT3Translation.config`, the Connector now sends out email notifications when importing translated content to the content system fails. Previously, the Connector did not send out email notifications in the scenario.
- When automatically sending items to the Translation Queue via workflow, the new `CustomQueueItemTargetLanguagesPipeline` setting in `CT3Translation.config` enables you to execute your custom logic to overwrite the workflow's target-language specification.
- When the `UploadService` is configured to automatically send items in the Translation Queue out to translation, the new `CustomAutoSendQueuesPipeline` setting in `CT3Translation.config` enables you to execute your custom logic to determine how to create translation jobs from items in the queue.

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## Issues Fixed in This Release

| Issue ID | Description   |
|----------|---|
| SIT-187  | Previously, when using version 3.9.6 of the Connector with Sitecore 8.0, the <b>CTC Translation</b> tab was not displayed in the Experience Editor ribbon. This issue has been resolved.  |
| SIT-188  | Previously, when using version 3.9.1 of the Connector with Sitecore 8.0, if you performed an action in a workflow to change its state and you did not enter a comment, then an error message was displayed. This issue has been resolved. |
| SIT-193  | Previously, assets in the same job were split between two projects. This issue has been resolved, because Sitecore now creates a new project for each job.  |
| SIT-258  | Previously, when using version 3.9.6 of the Connector, the <code>/sitecore/jscript/claytablet/funcscript.js</code> script did not load and it caused errors when opening the Content Editor. This issue has been resolved.                |
| SIT-297  | Previously, when using version 3.9.8 of the Connector, an error occurred when trying to open the Translation Queue. This issue has been resolved.   |
| SIT-312  | Previously, configuring the <code>ClayTablet.TargetTranslationKeepAllData</code> setting to <code>True</code> in <code>CT3Translation.config</code> did not work with the Commerce Server integration. This issue has been resolved.      |

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## Known Issues

| Issue ID | Description  |
|----------|--|
| SIT-239  | The <b>Items per Page</b> and <b>Refresh</b> user interface controls in the Workbox are not displayed properly in Sitecore 7.x.  |
| SIT-287  | After clicking <b>Cancel</b> in or closing the <b>Automatic Item Export for Translation</b> dialog box, the item's workflow state is displayed in the browser as the next workflow state, although it remains unchanged.<br><b>Workaround:</b> To view the correct workflow state, either click again on the item in the content tree, or refresh the browser. |