Clay Tablet Connector for Sitecore

Version 3.9.11

Release Notes

February 9, 2017

Overview

Welcome to the Clay Tablet Connector for Sitecore (Connector). The Connector enables you to automate sending and retrieving content from your Sitecore CMS, which dramatically reduces the effort required to create, maintain, and publish Web content in multiple languages.

How to Contact Clay Tablet Support

Email @: support@clay-tablet.com

Telephone: +1-416-363-0888

You can submit a support ticket either:

- by email
- from the Clay Tablet Zendesk page, using your web browser

To submit a support ticket:

1. Do one of the following:

    - Email support@clay-tablet.com, and cc (carbon copy) anyone to include in the ticket correspondence.

      Important: Include the information and attachments in your email that are listed in the sub-sections below.

⬚ Create a ticket in Zendesk:

    a. Open the Clay Tablet Zendesk page in your browser: https://claytablet.zendesk.com.

    b. Sign in to Zendesk. If you do not have sign-in credentials, see "To view and update your support ticket in Zendesk:" below.

> **Important:** Include the information and attachments that are listed in the sub-sections below.

    c. Click **Submit a request**.

    d. In the **CCs** field, add anyone to include in the ticket correspondence.

Zendesk automatically creates a ticket and responds to everyone included in the cc field.

2. Everyone in the original cc receives updates unless they request to be removed from the ticket.

> **Important:** Check your email spam folder (especially first-time Zendesk users) as sometimes email notifications from Zendesk are marked as spam.

When the issue is resolved, Clay Tablet closes the ticket.

Information to include in the support ticket:

- client name
- CMS or content system name and version
- Connector or App version installed
- name of job for which the issue occurs
- date of job submission
- detailed description of the issue
- any error text–copy and paste, if applicable

Files to attach to the support ticket:

- CMS log files for the date the issue occurred
- Clay Tablet log files for the date the issue occurred
- screen capture of the issue

To view and update your support ticket in Zendesk:

> **Important:** You must log into Zendesk to view your support tickets there.

1. Open the Clay Tablet Zendesk page in your browser: https://claytablet.zendesk.com.

2. In the top-right corner, click **Sign in**, and enter your credentials.

> **Note:** If you do not have sign-in credentials yet, then click either **Sign up** or **Get a password**, and follow the onscreen instructions.

Sign in to Clay Tablet Technologies

Email

Password

☐ Stay signed in

Sign in

Your credentials will be sent over a secure connection

Cancel

I am an Agent

Forgot my password

New to Clay Tablet Technologies? Sign up

Have you emailed us? Get a password

If you've communicated with our support staff through email previously, you're already registered. You probably don't have a password yet, though.

3. After signing in, click **My activities** to view the tickets you opened or where you are cc'd.

4. To update tickets, you can reply or attach files.

For more information, refer to "Submitting and tracking support requests" in Zendesk's *Help Center guide for end-users*, at: https://support.zendesk.com/hc/en-us/articles/203664386-Help-Center-guide-for-agents-and-end-users.

Important: Zendesk refers to a *support ticket* as a *support request*. These terms are interchangeable.

System Requirements

The Clay Tablet Connector for Sitecore (Connector) must be installed on the machine where Sitecore is installed. The Connector supports Sitecore versions 6.4 and higher, including all current releases.

The Connector has no additional hardware or software requirements beyond those of Sitecore CE. For detailed requirements, refer to the appropriate version of the *Sitecore CMS Installation Guide*. This guide is available in the documentation section of the Sitecore Developer Network (SDN) site, at http://sdn.sitecore.net/Reference.aspx. You must log in to this site to access the documentation.

The Connector supports the Mozilla Firefox and Google Chrome web browsers. The Connector supports Microsoft Internet Explorer 11 with Sitecore 7 and 8.

What's New?

- You can now select multiple branches of items as well as individual items from multiple branches to send out for translation in the **Bulk Translation** wizard, on the **Choose Items** page, which replaces the **Root of Source Items** page.

- In the **Translation Status** window:

  - You can now view error messages about the translation process for items displayed in the window.

  - In the **Status** dropdown list, you can now select `Error Only` to display only items with error messages from the LSP (translation provider).

  - If the target version (translation) of an item is not the latest version, then, in the **Version** column:

    - The version number is displayed in bold.

    - An information icon is displayed. Clicking this icon displays a message that the current translated item is not the latest version of the item. This means that the source of the item was updated after it was sent out for translation.

- The Connector now supports copying the `Renderings` standard field from source to target items.

- The Connector now automatically filters out folders from items collected by the Bulk Translation wizard. You can change this setting in the `/sitecore/system/Settings/Clay Tablet Settings` folder, in the **Bulk Translation** section, in the **Templates Excluded from Bulk Translation** sub-section.

- The user interface of the **Bulk Translation** section of the **Clay Tablet Settings** item in the `/sitecore/system/Settings/Clay Tablet Settings` folder has been updated.

- You can now call the `<SendToTranslationQueuePipeline>` pipeline to put Sitecore items into the Translation Queue.

- You can call the `<SendTmUpdatePipeline>` pipeline to send out updates to a remote TM (translation memory) of selected items and versions for which the translated versions were updated.

- There were performance improvements to the `TranslationProjects` table in the database.

- In the new **Preview** section of the `/Sitecore/System/Settings/Clay Tablet Setting` folder in the content tree, you can configure the settings for the new In-Context Preview feature. This feature enables those without Sitecore access (such as translators) to preview items in the XML files for translation as Sitecore would render them.

  Important: This feature is currently in alpha testing. It is not currently generally available for production usage.

Issues Fixed in This Release

Issue ID	Description
SIT-285	The Sitecore log files includes `Could not instantiate` errors. This issue has been resolved.

Issue ID	Description
SIT-326	In version 3.9.9 of the Connector, there were errors in the log files related to the `NeedPrepareQueueItems` table in the database. This issue has been resolved.
SIT-330	Previously, when the **Send Dependent Items** check box was selected in the **Root of Source Item** page of the **Bulk Translation** wizard, if the source language code was not the Sitecore default language code, then the Connector did not recognize the dependent datasource items as dependent. This issue has been resolved.
SIT-338	Previously, when using the limited version of the Connector, an obsolete email address was displayed in the user interface for features are included only in the full version of the Connector. This issue has been resolved, and the correct email address (support@clay-tablet.com) is now displayed.
SIT-339	In the Connector versions 3.9.9 or 3.9.10, the following items were assigned to the `CT3 Sample Workflow` workflow: ■ `/Sitecore/system/Workflows/CT3 Sample Workflow/Reviewing/Translate` ■ `/sitecore/system/Settings/Clay Tablet Settings/Clay Tablet Settings/Advanced Settings` These items had been displayed in the enhanced Workbox. These issues have been resolved in new installations of the Connector. If you are upgrading from a previous version of the Connector, you may have reconfigured these setting, and the Connector update package does not overwrite them. **Workaround when upgrading from a previous version of the Connector:** Remove the `CT3 Sample Workflow` workflow from these workflow states.
SIT-343	When using the Connector version 3.9.10, the Download service had an `TargetInvocationException` exception that prevented completed items from being published. This issue has been resolved.
SIT-354	In version 3.9.10 of the Connector, sending an item to the Translation Queue did not display a message, at the top of the item, that the item was pending in the Translation Queue. This message had been displayed in previous versions of the Connector. This issue has been resolved, and the message is now displayed, as expected.
SIT-356	Previously, some translated items that were approved and returned to Sitecore were displayed as being at 90 percent (`Received` status) in the Connector. This issue has been resolved.

Known Issues

Issue ID	Description
SIT-149	When running Clay Tablet's enhanced Workbox from the Launch Pad in Sitecore 8.x, the Workflow ribbon is not displayed properly, so that the **Workflow**, **Filter**, **Sort**, and **View** sections of the ribbon are cut off.
SIT-239	The **Items per Page** and **Refresh** user interface controls in the Workbox are not displayed properly in Sitecore 7.x.
SIT-276	When using Clay Tablet's enhanced Workbox version 3.9.7 with the Connector version 3.9.7 and Sitecore 8.1 and Microsoft Internet Explorer 11, scroll bars are not displayed.
SIT-287	After clicking **Cancel** in or closing the **Automatic Item Export for Translation** dialog box, the item's workflow state is displayed in the browser as the next workflow state, although it remains unchanged. **Workaround:** To view the correct workflow state, either click again on the item in the content tree, or refresh the browser.
SIT-293	When using Clay Tablet's enhanced Workbox, selecting a value from either the **Language** or **Field** dropdown lists does not automatically update the list of content items. **Workaround:** To update the list of content items, click the **Refresh** button.
SIT-294	In Clay Tablet's enhanced Workbox, the label of the **Language** dropdown list is misspelled.
SIT-308	When using Clay Tablet's enhanced Workbox with Sitecore 8.1, clicking any button with **All** or any link such as **Submit**, **Reject**, or **Translate** does not display the subsequent changes. **Workaround:** To view the changes that should be displayed after clicking any button with **All** or a link, click the **Refresh** button.
SIT-360	When using versions 8.0 or lower of Sitecore, in the **Bulk Translation** section of the **Clay Tablet Settings** item in the `/sitecore/system/Settings/Clay Tablet Settings` folder, `Bucket [Not in the selection List]` is displayed instead of `Bucket`.
SIT-361	When using versions 6.x or 7.0 of Sitecore, clicking the **Publish**, **Reject**, **Submit** , or **Translate** link for any item under the **Editing** or **Reviewing** section displays an error.
	When using versions 7.1.x or lower of Sitecore, the **Bulk Translation** wizard does not open in Chrome.