



Clay Tablet Connector for Sitecore

Version 3.10.0

Release Notes

June 8, 2017

Overview

Welcome to the Clay Tablet Connector for Sitecore (Connector). The Connector enables you to automate sending and retrieving content from your Sitecore CMS, which dramatically reduces the effort required to create, maintain, and publish Web content in multiple languages.

How to Contact Clay Tablet Support

Email @: support@clay-tablet.com

Telephone: +1-416-363-0888

You can submit a support ticket either:

- by email
- from the Clay Tablet Zendesk page, using your web browser

To submit a support ticket:

1. Do one of the following:
 - Email support@clay-tablet.com, and cc (carbon copy) anyone to include in the ticket correspondence.

Important: Include the information and attachments in your email that are listed in the sub-sections below.

■ Create a ticket in Zendesk:

- a. Open the Clay Tablet Zendesk page in your browser: <https://claytablet.zendesk.com>.
- b. Sign in to Zendesk. If you do not have sign-in credentials, see "To view and update your support ticket in Zendesk:" below.

Important: Include the information and attachments that are listed in the sub-sections below.

- c. Click **Submit a request**.
- d. In the **CCs** field, add anyone to include in the ticket correspondence.

Zendesk automatically creates a ticket and responds to everyone included in the cc field.

2. Everyone in the original cc receives updates unless they request to be removed from the ticket.

Important: Check your email spam folder (especially first-time Zendesk users) as sometimes email notifications from Zendesk are marked as spam.

When the issue is resolved, Clay Tablet closes the ticket.

Information to include in the support ticket:

- client name
- CMS or content system name and version
- Connector or App version installed
- name of job for which the issue occurs
- date of job submission
- detailed description of the issue
- any error text—copy and paste, if applicable

Files to attach to the support ticket:

- CMS log files for the date the issue occurred
- Clay Tablet log files for the date the issue occurred
- screen capture of the issue

To view and update your support ticket in Zendesk:

Important: You must log into Zendesk to view your support tickets there.

1. Open the Clay Tablet Zendesk page in your browser: <https://claytablet.zendesk.com>.
2. In the top-right corner, click **Sign in**, and enter your credentials.

Note: If you do not have sign-in credentials yet, then click either **Sign up** or **Get a password**, and follow the onscreen instructions.

Sign in to Clay Tablet Technologies

Email

Password

Stay signed in

Sign in

Your credentials will be sent over a secure connection

Cancel

I am an Agent

Forgot my password

New to Clay Tablet Technologies? [Sign up](#)

Have you emailed us? [Get a password](#)

If you've communicated with our support staff through email previously, you're already registered. You probably don't have a password yet, though.

3. After signing in, click **My activities** to view the tickets you opened or where you are cc'd.
4. To update tickets, you can reply or attach files.

For more information, refer to "Submitting and tracking support requests" in Zendesk's *Help Center guide for end-users*, at: <https://support.zendesk.com/hc/en-us/articles/203664386-Help-Center-guide-for-agents-and-end-users>.

Important: Zendesk refers to a *support ticket* as a *support request*. These terms are interchangeable.

System Requirements

The Clay Tablet Connector for Sitecore (Connector) must be installed on the machine where Sitecore is installed. The Connector supports Sitecore versions 6.4 and higher, including all current releases.

The Connector has no additional hardware or software requirements beyond those of Sitecore CE. For detailed requirements, refer to the appropriate version of the *Sitecore CMS Installation Guide*. This guide is available in the documentation section of the Sitecore Developer Network (SDN) site, at <http://sdn.sitecore.net/Reference.aspx>. You must log in to this site to access the documentation.

The Connector supports the Mozilla Firefox and Google Chrome web browsers. The Connector supports Microsoft Internet Explorer 11 with Sitecore 7 and 8.

What's New?

- The Connector is now available in a Japanese user interface (UI) with Japanese documentation. To view the Connector UI in Japanese:
 1. Contact Clay Tablet Support to obtain the Japanese language package.
 2. Install the Japanese language package. For detailed instructions, refer to the *Clay Tablet Connector for Sitecore Installation and Configuration Guide*.
 3. Change your language setting in Sitecore. For detailed instructions, see https://doc.sitecore.net/sitecore_experience_platform/content_authoring/the_editing_tools/change_your_personal_settings.
- The special editions of the following guides for Lionbridge Freeway and Lionbridge onDemand have now been consolidated into the regular versions:
 - *Clay Tablet Connector for Sitecore Installation and Configuration Guide*
 - *Clay Tablet Connector for Sitecore User Guide*This facilitates searching for Freeway-specific and onDemand-specific content in the Clay Tablet Online Help, which is available at: <http://docs.clay-tablet.net>.
- Previously, the Connector always included the logged-in Sitecore user's name as job metadata when it sent out a job to the translation provider. You can now configure the Connector to include the user's email address in this job metadata. You can specify this setting in the `/sitecore/system/Settings/Clay Tablet Settings` folder, in the **Job metadata** section of the `Clay Tablet Settings` item, by selecting the **Send out email of job creator** check box.
- The **Send dependent items** check box is now displayed in the **Automatic Item export for translation** dialog box, which opens from the Content Editor, the Page Editor (Sitecore 6 and 7 only), and the Experience Editor (Sitecore 8 only). Previously, this check box was displayed only in the **Root of Source Item** page of the **Bulk Translation** wizard. Selecting this check box by default now also sends out data source items from the final layout for translation. Previously, selecting this check box by default sent out only data source items from the shared layout for translation.
- You can now specify which fields are SEO (search engine optimization) fields, and you can send them out for translation either separately or together with standard fields.
 - In the **SEO Fields** section of the `Clay Tablet Settings` item in the `/sitecore/system/Settings/Clay Tablet Settings` folder, you can specify which fields are considered SEO fields. You can limit these fields to specific templates, or you can specify fields that are relevant to all templates with those fields. You can also specify how the fields are identified in the XML translation files that the Connector sends to your translation provider.
 - When users send out content for translation, they can select the new **Send SEO fields** check box to indicate this. Users can also select or clear the new **Send standard fields** check box, which instructs the Connector to send the fields specified by the **Field Types to be Sent For Translation** parameter in the `CT3 Sample Workflow`. These are the fields that the Connector always sends for translation.

- You can now configure the Connector to display the **Send for Quote** check box for translation providers (LSPs) that support this feature. When configured, this check box is displayed in the following user interfaces:
 - **Bulk Translation** wizard
 - **Automatic Item export for translation** dialog box
 - **Send Items Out for Translation** dialog box, which opens from Translation Queue
- The **Sync Translation** check box has been renamed to **Use Local TM** in the following user interfaces, so that the Clay Tablet content connectors will use consistent terminology:
 - `/sitecore/system/Settings/Clay Tablet Settings` folder, **Bulk Translation** section, **Sync Translation Only send fields with changed content** check box
 - **Sync Translation** check box in the **Advanced Translation Options** section of the **Translation Options** page in the **Bulk Translation** wizard
 - **Translation Status** tab, **TNS Type** column, `Sync Translation` value
 - **Translation Status** window, `Type` column, `Sync Translation` value
 - **SyncTranslation** check box in the **Automatic Item export for translation** dialog box (opens from the Content Editor, the Page Editor - Sitecore 6 and 7 only, Experience Editor - Sitecore 8)
 - **Sync** column header in the Translation Queue
- Most screen captures of Sitecore 7.x have been removed from the documentation. Screen captures remain where the Sitecore 7.x user interface is unique.

Issues Fixed in This Release

Issue ID	Description
SIT-294	Previously there was a spelling error in the user interface of the Enhanced Workbox. This issue has been resolved.
SIT-347	A <code>NullReferenceException</code> error was displayed on the last page of the following wizards: <ul style="list-style-type: none"> ■ Batch Remote TM Update wizard ■ Update a Remote Translation Memory Server wizard These issues have been resolved.
SIT-377	Previously, some items were stuck at 90 percent and the <code>NullReferenceException</code> error was displayed in the log file. These issues have been resolved.
SIT-378	Errors such <code>Cannot find active translation job for CT Asset</code> and <code>Can't found related sitecore item</code> are now written to the log file as ERROR messages. Previously, these errors were written to the log file as INFO entries, which made them difficult to find.

Issue ID	Description
SIT-379	Previously, when the Always Update TM using latest target version check box was selected in the Update TM section of the Clay Tablet Settings page, the Update Remote TM feature sent some files to the remote TM but not others. It did not send files whose paths were missing. This issue has been resolved, because items with missing paths have been removed from the database and are no longer displayed.
SIT-380	Previously when the Connector was configured to automatically create and send out jobs using the <code>CustomAutoSendQueuesPipeline</code> setting in <code>CT3Translation.config</code> at times configured by the <code>AutoSendQueueItemsTime</code> option in the <code>ClayTablet.CT3Agent.UploadService</code> agent, after sending out the first job at the correct time, it prepared to send out the subsequent job repeatedly, every two minutes, after the specified time. This issue has been resolved.
SIT-381	Previously, when the workflow state changed to <code>Publish</code> , the Connector did not execute the associated commands. This issue has been resolved.
SIT-382	Previously, when the Automatically Publish content when it reaches the Final State check box was selected In the CT3Translation section of a translation workflow, then after a content item was translated, the Connector updated the item's workflow state, but it did not execute the actions associated with that workflow state. This issue has been resolved.
SIT-384	Previously, there was a minor error in the text of the last page of the Bulk Translation wizard. This issue has been resolved.
SIT-388	Previously, if the Clay Tablet Platform generated an <code>AssetTaskProcessingError</code> message that was missing an <code>AssetTaskId</code> , the message was repeatedly processed unsuccessfully, which wrote many error messages to the log file. This issue has been resolved, and now the Connector deletes any <code>AssetTaskProcessingError</code> message that is missing an <code>AssetTaskId</code> .
SIT-390	Previously, in the Translation Queue, the Estimated words box did not display the total number of words in all content items in the queue until the user navigated to the last page in the list in the queue. This issue has been resolved, and the Connector now calculates the total number of estimated words more efficiently than before.
SIT-392	Previously, when using a custom pipeline to send dependent items of dependent items to the Translation Queue, the number of items for translation that was displayed in the Excluding Item (s) page of the Bulk Translation wizard and in the queue was inconsistent: it varied depending on the grouping of the items. This issue has been resolved.

Issue ID	Description
SIT-395	Previously, the name of the CT3 Sample Workflow was displayed as 12 in the content navigation tree. This issue has been resolved, and the displayed name is now CT3 Sample Workflow.
SIT-396	Previously, in the Send Items out for Translation dialog box (which opens from the Translation Queue), the Remove > button was displayed as Remove &gt; , and the < Add button was displayed as &lt; Add . These issues have been resolved, and the button labels are now displayed correctly.
SIT-397	Previously, clicking a row in the list of content items in the Translation Status window crashed the Connector. This issue has been resolved.
SIT-398	Previously, the <code>Affirma.ThreeSharp.dll</code> file was not part of the Connector update package (CT_Sitecore_DLL_Update-x.x.xx.zip). This caused some issues when upgrading from a previous version. This issue has been resolved, because this file is now included in the Connector update package.
SIT-402	Previously, when using the enhanced Workbox with Sitecore's sample workflow (<code>/sitecore/system/Workflows/Sample Workflow</code>), an error message was displayed after clicking the Approve with Test workflow command. This issue has been resolved.

Known Issues

Issue ID	Description
SIT-149	When running Clay Tablet's enhanced Workbox from the Launch Pad in Sitecore 8.x, the Workflow ribbon is not displayed properly, so that the Workflow , Filter , Sort , and View sections of the ribbon are cut off.
SIT-239	The Items per Page and Refresh user interface controls in the Workbox are not displayed properly in Sitecore 7.x.
SIT-276	When using Clay Tablet's enhanced Workbox version 3.9.7 with the Connector version 3.9.7 and Sitecore 8.1 and Microsoft Internet Explorer 11, scroll bars are not displayed.
SIT-287	After clicking Cancel in or closing the Automatic Item Export for Translation dialog box, the item's workflow state is displayed in the browser as the next workflow state, although it remains unchanged. Workaround: To view the correct workflow state, either click again on the item in the content tree, or refresh the browser.

Issue ID	Description
SIT-293	<p>When using Clay Tablet's enhanced Workbox, selecting a value from either the Language or Field dropdown lists does not automatically update the list of content items.</p> <p>Workaround: To update the list of content items, click the Refresh button.</p>
SIT-308	<p>When using Clay Tablet's enhanced Workbox with Sitecore 8.1, clicking any button with All or any link such as Submit, Reject, or Translate does not display the subsequent changes.</p> <p>Workaround: To view the changes that should be displayed after clicking any button with All or a link, click the Refresh button.</p>
SIT-360	<p>When using versions 8.0 or lower of Sitecore, in the Bulk Translation section of the Clay Tablet Settings item in the <code>/sitecore/system/Settings/Clay Tablet Settings</code> folder, <code>Bucket [Not in the selection List]</code> is displayed instead of <code>Bucket</code>.</p>
SIT-361	<p>When using versions 6.x or 7.0 of Sitecore, clicking the Publish, Reject, Submit, or Translate link for any item under the Editing or Reviewing section displays an error.</p>
	<p>When using versions 7.1.x or lower of Sitecore, the Bulk Translation wizard does not open in Chrome.</p>