Clay Tablet Connector for Adobe Experience Manager

Version 2.5.0

Release Notes

July 13, 2016

Overview

Welcome to the Clay Tablet Connector for Adobe Experience Manager (Connector). The Connector enables you to automate sending and retrieving content from your Adobe Experience Manager CMS, which dramatically reduces the effort required to create, maintain, and publish Web content in multiple languages.

How to Contact Clay Tablet Support

Email @: support@clay-tablet.com
Telephone: +1-416-363-0888

How to submit a support ticket:

1. Email support@clay-tablet.com, and cc (carbon copy) anyone to include in the ticket correspondence.

   Important: Include the information and attachments in your email that are listed in the following sub-sections.

   Zendesk automatically creates a ticket and responds to everyone included in the cc field.

2. Everyone in the original cc receives updates unless they request to be removed from the ticket.

   Important: Check your email spam folder (especially first-time Zendesk users) as sometimes email notifications from Zendesk are marked as spam.

When the issue is resolved, Clay Tablet closes the ticket.

Information to include in the support ticket:

- client name
- CMS or content system name and version
- Connector or App version installed
- name of job for which the issue occurs
- date of job submission
- detailed description of the issue
- any error text–copy and paste, if applicable

Files to attach to the support ticket:

- CMS log files for the date the issue occurred
- Clay Tablet log files for the date the issue occurred
- screen capture of the issue

How to view and update your support ticket in Zendesk:

You must log into Zendesk to view your support tickets there.

1. Open the Clay Tablet Zendesk page in your browser: https://claytablet.zendesk.com.

2. In the top-right corner, click **Sign in**, and enter your credentials.

   Note: If you do not have credentials yet, then click either **Sign up** or **Get a password**, and follow the onscreen instructions.

3. After signing in, click **My activities** to view the tickets you opened or where you are cc'd.

4. To update tickets, you can reply or attach files.

For more information, refer to "Submitting and tracking support requests" in Zendesk's *Help Center guide for end-users*, at: https://support.zendesk.com/hc/en-us/articles/203664386-Help-Center-guide-for-agents-and-end-users.

Important: Zendesk refers to a *support ticket* as a *support request*. These terms are interchangeable.

System Requirements

The Clay Tablet Connector for Adobe Experience Manager (AEM) must be installed on the AEM Author server. The Clay Tablet Connector for AEM supports AEM versions 5.6.1 and higher.

The Clay Tablet Connector for AEM has no additional hardware or software requirements beyond those of AEM. For detailed requirements, refer to the appropriate version of the *Adobe Experience Manager Technical Requirements*.

What's New?

- The Connector services are now cluster aware, so that they no longer require the `serviceconfig.xml` file to determine which services to run on cluster instances.

- Some of the information that was previously stored in the `CTC Data` folder is now stored in the database. Installing the `CTC Data` folder is now optional, and this folder now can store only log files and manual updates. This change facilitates sharing data when using a clustered environment.

  Important: The default location of log files is now `crx-quickstart/logs` instead of the `CTC Data/logs` folder. To change this setting back to the `CTC Data/logs` folder, in the **Folder and Permissions** section of the **Configuration** page, specify the **Data Folder** and select the **Logs** check box .

- The **Job Details** tab of the **Translation Status** page now displays the job description at the top of the page, under the **Translation job** field.

- The Connector now supports AEM 6.2, including the Translation Integration Framework.

- In the **LSP & Keys** page, there is now a **Test** button to test the key alias and password.

- The **Translation Job** page of the **Bulk Translation** wizard now states that only the deadline and the translation notes are saved when adding content to the Translation Queue.

- The new `PickupContentFromBlueprintPages_LockedOnly` page option in CRXDE Lite enables the Connector to read properties from unlocked components when the `PickupContentFromBlueprintPages` option is set to `true`. This new option enables sending both locked and unlocked components for translation.

- The Connector now supports sending i18n dictionary items in `JSON` format for translation in AEM 6.1 and higher.

- You can now use AEM's mail service to configure Connector email notifications.

- The log file now indicates whether the **Overwrite** check box was selected in the **Translation Queue** when sending out a job for translation.

- There are performance improvements to the translation-memory database.

Issues Fixed in This Release

Issue ID	Description
AEM-540	Previously, if a Blueprint page was not rolled out to the Livecopy target page, then when sending out the page for translation, the job remained in the `Preparing` status. This occurs because both the source and target pages remain locked. This issue has been resolved. If this scenario occurs, the Connector recognizes that the Livecopy target page is missing, so it aborts the job and cancels locking the page.

Issue ID	Description
AEM-662	If an `lspkeys.xml` configuration file was exported from a Connector instance without a specific add-on to the `CTC_INIT_HOME` directory of a new Connector instance with the add-on, then launching the new Connector instance did not load the configuration file. This issue has been resolved.
AEM-675	Previously, if a source page was activated (published) and the Connector copied it to a target page that already existed, then the `cq:lastReplicated`, `cq:lastReplicatedBy`, and `cq:lastReplicationAction` properties were copied from the source page to the target page. This incorrectly indicated that the target page was also activated (published). This issue has been resolved, because the Connector no longer copies these properties from the source to the target. **Note:** In an existing installation, you must exclude these properties from translation, as described in http://www.clay-tablet.com/help/Content/Topic_Files/AEM_Install_Config/4_Config/Excluding_Properties_from_Translation.htm.
AEM-681	Previously, if an error occurred while processing one item in a translation job, then other translation jobs were not processed. This issue has been resolved.
AEM-685	Previously, when using AEM 6.1 SP 1, rolling out a page for the first time, the content was not added to the Translation Queue. However, subsequent rollouts of the page are added to the queue, as expected. This issue has been resolved. **Note:** If this issue occurred on an earlier version of AEM, this fix does not resolve the issue.
AEM-689	When the **Target Page Revisioning** feature was enabled in the **UI and Default Settings** section of the **Configuration** page, and content returned from translation, the translated page was not copied into the correct location in AEM. This occurred because a revision label was not created, even though a new version of the page was created. This issue has been resolved.
AEM-691	There is now no default value in the `AlarmEmails` field in the `fields4trans` node.
AEM-693	When the **Target Page Revisioning** feature was enabled in the **UI and Default Settings** section of the **Configuration** page, and i18n dictionary items were sent out to translation, the translation job failed. This issue has been resolved, and revisioning is no longer applied to i18n dictionary items.
AEM-694	When the team profile or language mapping was not configured, then trying to open the **Bulk Translation** wizard displayed an error instead of the first page of the wizard. This issue has been resolved.

Known Issue

Issue ID	Description
AEM-731	By default, the Connector caches all the files for translation and all received translation files. To instruct the Connector *not* to cache these files, edit `/etc/ctcpipelineconfig/ctcTranslationPipes.xml` in CRX and follow the instructions in the comments in that file about how to comment out or enable particular steps in the Pipeline to meet your needs. In version 2.5.0 of the Connector, the files are stored in the database. For updated instructions, please contact Clay Tablet Support.