



Clay Tablet Connector for Adobe Experience Manager

Version 3.4.5

Release Notes

October 3, 2018

Overview

Welcome to the Clay Tablet Connector for Adobe Experience Manager (Connector). The Connector enables you to automate sending and retrieving content from your Adobe Experience Manager CMS, which dramatically reduces the effort required to create, maintain, and publish Web content in multiple languages.

How to Contact Clay Tablet Support

Email @: support@clay-tablet.com

Telephone: +1-416-363-0888

You can submit a support ticket either:

- by email
- from the Clay Tablet Zendesk page, using your web browser

To submit a support ticket:

1. Do one of the following:

- Email support@clay-tablet.com, and cc (carbon copy) anyone to include in the ticket correspondence.

Important: Include the information and attachments in your email that are listed in the sub-sections below.

- Create a ticket in Zendesk:

a. Open the Clay Tablet Zendesk page in your browser:

<https://claytablet.zendesk.com>.

b. Sign in to Zendesk. If you do not have sign-in credentials, see "[To view and update your support ticket in Zendesk](#):" below.

Important: Include the information and attachments that are listed in the sub-sections below.

c. Click **Submit a request**.

d. In the **CCs** field, add anyone to include in the ticket correspondence.

Zendesk automatically creates a ticket and responds to everyone included in the cc field.

2. Everyone in the original cc receives updates unless they request to be removed from the ticket.

Important: Check your email spam folder (especially first-time Zendesk users) as sometimes email notifications from Zendesk are marked as spam.

When the issue is resolved, Clay Tablet closes the ticket.

Information to include in the support ticket:

- client name
- CMS or content system name and version
- Connector or App version installed
- name of job for which the issue occurs
- date of job submission
- detailed description of the issue
- any error text—copy and paste, if applicable

Files to attach to the support ticket:

- CMS log files for the date the issue occurred
- Clay Tablet log files for the date the issue occurred
- screen capture of the issue

To view and update your support ticket in Zendesk:

Important: You must log into Zendesk to view your support tickets there.

1. Open the Clay Tablet Zendesk page in your browser: <https://claytablet.zendesk.com>.
2. In the top-right corner, click **Sign in**, and enter your credentials.

Note: If you do not have sign-in credentials yet, then click either **Sign up** or **Get a password**, and follow the onscreen instructions.

3. After signing in, click **My activities** to view the tickets you opened or where you are cc'd.

4. To update tickets, you can reply or attach files.

For more information, refer to "Submitting and tracking support requests" in Zendesk's *Help Center guide for end-users*, at: <https://support.zendesk.com/hc/en-us/articles/203664386-Help-Center-guide-for-agents-and-end-users>.

Important: Zendesk refers to a *support ticket* as a *support request*. These terms are interchangeable.

System Requirements

The Clay Tablet Connector for Adobe Experience Manager must be installed on the Adobe Experience Manager Author server. The Clay Tablet Connector for Adobe Experience Manager supports Adobe Experience Manager versions 6.0 and higher.

The Clay Tablet Connector for Adobe Experience Manager has no additional hardware or software requirements beyond those of Adobe Experience Manager. For detailed requirements, refer to the appropriate version of the *Adobe Experience Manager Technical Requirements*.

What's New?

- You can now update a remote translation memory (TM) from the Touch Optimized UI of Adobe Experience Manager.
- You can now add a string to a property name to instruct the Connector either to send that property for translation or to avoid sending that property for translation. This string can be at the beginning, middle, or end of the property name. To configure this feature, in the **Component Mapping** page, click **Property Patterns**.
- You can now configure the Translation Quote feature for each translation provider (LSP). The check box for this feature is now displayed only when it is supported for the selected translation provider (LSP).
- The Connector now supports the PostgreSQL database.
- The On-Premise Platform configuration options have been removed from the **Translation Platform** section of the **Configuration** page because this feature is no longer supported. The remaining configuration options from this section are now in the new **License** and **Freeway Config** sections of the **Configuration** page.
- You can now add page properties to pages to prevent the Connector from sending them for translation. You configure this feature in the new **Prevent Translation of Pages** section of the **Advanced Settings** page.

- There are new options when copying the source content to the target content without sending it out for translation:
 - The new `TargetPageExcludedNodes` property in the `/etc/ctctranslation/PageOptions` node in CRXDE Lite enables you to delete child nodes after copying from the source to the target.
 - The new `TargetPagePreservedNodes` property in the `/etc/ctctranslation/PageOptions` node in CRXDE Lite enables you to exclude child nodes when copying from the source to the target.
- In a non-cluster scenario where multiple Adobe Experience Manager servers connect to the Clay Tablet database, the Connector now prevents jobs from being processed by the wrong server.
- The Connector now supports sending AEM Content Fragments and Experience Fragments for translation.
- The Connector now supports sending AEM adaptive forms for translation.

Issues Fixed in This Release

Issue ID	Description
AEM-1022	<p>Previously, when the Add-In for Lionbridge Freeway was installed, after entering valid credentials for the connection to Freeway in the Freeway Config sub-section of the Translation Platform section of the Configuration page, and then clicking Test, an error message was displayed. This issue has been resolved. Entering valid Freeway credentials and clicking Test now displays a message indicating that the test was successful.</p> <p>Notes: The Freeway Server field has been removed, and the new Freeway Auth URL and Freeway Service URL fields have been added. The Translation Platform section of the Configuration page has been removed. The Freeway Config sub-section is now a section of the Configuration page.</p>

Issue ID	Description
AEM-1110	<p>When upgrading to version 3.3.3, 3.3.4, or 3.4.0 of the Connector, some values in the following settings in CRXDE Lite were overwritten during the installation process:</p> <ul style="list-style-type: none"> ■ /etc/ctctranslation/TransOptions ■ /etc/ctctranslation/UI_ShowOptions ■ /etc/ctctranslation/sidekickUI ■ /etc/ctctranslation/PageOptions ■ /etc/ctctranslation/fields4trans ■ /etc/ctctranslation/ctaddlanguages ■ /etc/ctctranslation/ctconfig_ContentTypes <p>This issue has been resolved. These settings are no longer overwritten when upgrading a Connector installation.</p>
AEM-1122	<p>Previously, an invalid XML character in the <code>PropertyName</code> attribute of <code>i18n</code> tags caused the Connector to display a message about an XML parsing error. This issue has been resolved: since the <code>PropertyName</code> attribute of an <code>i18n</code> tag does not require translation, the Connector now encrypts it, which prevents it from causing an error.</p>
AEM-1125	<p>Previously, when using the Connector's In-Context Preview feature, currently in alpha testing, with Adobe Experience Manager version 6.3, the Adobe Experience Manager Sidekick was displayed in the preview window. This issue has been resolved. The Preview window no longer displays the Sidekick.</p>

Issue ID	Description
AEM-1126	<p>Previously, by default the following properties were copied over from the source content to the target content:</p> <ul style="list-style-type: none"> ■ <code>jcr:baseVersion</code> ■ <code>jcr:versionHistory</code> ■ <code>jcr:predecessors</code> ■ <code>jcr:isCheckedOut</code> ■ <code>jcr:lockIsDeep</code> ■ <code>jcr:lockOwner</code> <p>This issue has been resolved. These properties are now included by default in the <code>TargetPageExcludedProperties</code> property in the <code>etc/ctcttranslation/PageOptions</code> node in CRXDE Lite, so that the Connector excludes them from being sent for translation.</p>
AEM-1127	<p>Previously, the Connector did not send out content for translation to a language node that did not already exist. For example, the Connector did not send out content from <code>/content/www/en/cat1/products</code> for translation into French because <code>/content/www/fr</code> did not exist. This issue has been resolved. If the node for the target language is missing, the Connector creates it before sending out the content for translation.</p>
AEM-1131	<p>When using version 3.4.0 of the Connector, if the Catch rollout pages to [Rollout] Queue check box was selected in the Translation Settings section of the Configuration page, the Connector displayed incorrect language names when there were multiple groups of language mappings. This issue has been resolved.</p>
AEM-1133	<p>In version 3.2.1 of the Connector, users in a non-admin team profile could not access the Translation Status page, and an error message was displayed. This issue has been resolved.</p>

Known Issues

Issue ID	Description
AEM-731	By default, the Connector caches all the files for translation and all received translation files. To instruct the Connector <i>not</i> to cache these files, edit <code>/etc/ctcpipelineconfig/ctcTranslationPipes.xml</code> in CRX and follow the instructions in the comments in that file about how to comment out or enable particular steps in the Pipeline to meet your needs. Starting in version 2.5.0 of Connector, the files are stored in the database, so you should update the <code>DeleteLocalTranslationFile</code> pipeline step to remove cached files from the database instead of looking in the file system. For updated instructions, please contact Clay Tablet Support.
AEM-768	When using Adobe Experience Manager 6.2, some pages and dialog boxes that are slow to load are blank instead of populated with data. This is caused by an issue in Adobe Experience Manager 6.2. You can contact Adobe Support to receive a hotfix for this issue, which will be fixed in an upcoming Adobe maintenance release.
AEM-1008	In versions 3.3.x of the Connector, the Est. Words column in the Translation Status window and the Words column in the Translation Queue display 0 (zero) as the word count for digital assets.
AEM-1013	When using Adobe Experience Manager version 6.1 with Firefox, the dropdown lists in the Connector Configuration page do not work and clicking Save Configuration displays the <code>403 Forbidden error HTTP</code> status code.

Issue ID	Description
AEM-1022	<p>When the Connector's add-in for Lionbridge Freeway is installed, and the connection to Freeway, as configured in the Freeway Config sub-section of the Translation Platform section of the Configuration page uses non-default values, then clicking Test in that section displays an error message that Freeway testing has failed, stating that the user account is invalid.</p> <p>Workaround</p> <p>If the endpoints are different from the default <code>/vojo/FreewayAuth.asmx</code> and <code>/vojo/service.asmx</code>, specify the endpoints for connecting to Freeway as follows:</p> <ol style="list-style-type: none"> 1. Create the <code>/etc/ctctranslation/debug</code> node. 2. Create the <code>FreewayAuthUrl</code> string property in that node. If this is missing, the Connector uses the default value of <code>/vojo/FreewayAuth.asmx</code>. 3. Create the <code>FreewayServiceUrl</code> string property in that node. If this is missing, the Connector uses the default value of <code>/vojo/service.asmx</code>.
AEM-1028	<p>In versionx 3.3.x of the Connector, after removing a user from Adobe Experience Manager who still had jobs in the Translation Queue, users cannot open the queue, and an error message is displayed.</p>
AEM-1056	<p>When using the Microsoft SQL Server database, monitoring a job from within Adobe Experience Manager that was sent using Adobe's Translation Integration feature initially displays the job status as <code>Committed for translation</code>, but that automatically changes to <code>Cancel</code>.</p>

Issue ID	Description
AEM-1118	<p>The following scenario occurs when using the Clay Tablet Connector for Lionbridge Freeway:</p> <ul style="list-style-type: none"> ■ You specify analysis codes in Lionbridge Freeway. ■ You rename the analysis codes from their default names in Lionbridge Freeway. ■ In the Translation Platform section, Freeway Config sub-section of the Configuration page of the Connector, you select only the Require Value 1 check box. <p>In the LSP page of the Bulk Translation wizard, if Lionbridge Freeway is selected in the Choose LSP box, in the Analysis Code section, the Connector selects the first analysis code in alphabetical order instead of selecting the analysis code originally named <code>Analysis Codes 1</code>.</p>
	<p>When the add-in for Lionbridge Freeway is installed, Freeway-specific fields are displayed in the second page of the Sidekick wizard even when Lionbridge Freeway is not selected as the translation provider (LSP).</p>