



Clay Tablet Connector for Adobe Experience Manager

Version 3.3.3

Release Notes

April 4, 2018

Overview

Welcome to the Clay Tablet Connector for Adobe Experience Manager (Connector). The Connector enables you to automate sending and retrieving content from your Adobe Experience Manager CMS, which dramatically reduces the effort required to create, maintain, and publish Web content in multiple languages.

How to Contact Clay Tablet Support

Email @: support@clay-tablet.com

Telephone: +1-416-363-0888

You can submit a support ticket either:

- by email
- from the Clay Tablet Zendesk page, using your web browser

To submit a support ticket:

1. Do one of the following:
 - Email support@clay-tablet.com, and cc (carbon copy) anyone to include in the ticket correspondence.

Important: Include the information and attachments in your email that are listed in the sub-sections below.

■ Create a ticket in Zendesk:

- a. Open the Clay Tablet Zendesk page in your browser: <https://claytablet.zendesk.com>.
- b. Sign in to Zendesk. If you do not have sign-in credentials, see "To view and update your support ticket in Zendesk:" below.

Important: Include the information and attachments that are listed in the sub-sections below.

- c. Click **Submit a request**.
- d. In the **CCs** field, add anyone to include in the ticket correspondence.

Zendesk automatically creates a ticket and responds to everyone included in the cc field.

2. Everyone in the original cc receives updates unless they request to be removed from the ticket.

Important: Check your email spam folder (especially first-time Zendesk users) as sometimes email notifications from Zendesk are marked as spam.

When the issue is resolved, Clay Tablet closes the ticket.

Information to include in the support ticket:

- client name
- CMS or content system name and version
- Connector or App version installed
- name of job for which the issue occurs
- date of job submission
- detailed description of the issue
- any error text—copy and paste, if applicable

Files to attach to the support ticket:

- CMS log files for the date the issue occurred
- Clay Tablet log files for the date the issue occurred
- screen capture of the issue

To view and update your support ticket in Zendesk:

Important: You must log into Zendesk to view your support tickets there.

1. Open the Clay Tablet Zendesk page in your browser: <https://claytablet.zendesk.com>.
2. In the top-right corner, click **Sign in**, and enter your credentials.

Note: If you do not have sign-in credentials yet, then click either **Sign up** or **Get a password**, and follow the onscreen instructions.

Sign in to Clay Tablet Technologies

Email

Password

Stay signed in

Sign in

Your credentials will be sent over a secure connection

Cancel

I am an Agent

Forgot my password

New to Clay Tablet Technologies? [Sign up](#)

Have you emailed us? [Get a password](#)

If you've communicated with our support staff through email previously, you're already registered. You probably don't have a password yet, though.

3. After signing in, click **My activities** to view the tickets you opened or where you are cc'd.
4. To update tickets, you can reply or attach files.

For more information, refer to "Submitting and tracking support requests" in Zendesk's *Help Center guide for end-users*, at: <https://support.zendesk.com/hc/en-us/articles/203664386-Help-Center-guide-for-agents-and-end-users>.

Important: Zendesk refers to a *support ticket* as a *support request*. These terms are interchangeable.

System Requirements

The Clay Tablet Connector for Adobe Experience Manager must be installed on the Adobe Experience Manager Author server. The Clay Tablet Connector for Adobe Experience Manager supports Adobe Experience Manager versions 6.0 and higher.

The Clay Tablet Connector for Adobe Experience Manager has no additional hardware or software requirements beyond those of Adobe Experience Manager. For detailed requirements, refer to the appropriate version of the *Adobe Experience Manager Technical Requirements*.

What's New?

- You can now import and export team profiles.
- You can now attach reference files to a translation job that you send from the Bulk Translation wizard or the **Translation** tab of the Globalization Tool. This feature is now supported for all translation providers.
Previously this feature was available:
 - only for jobs sent from the Bulk Translation wizard
 - only if Lionbridge Freeway was the translation provider
- You can now create a custom asset handler to configure a custom path mapping for converting source paths to target paths. For example, you can convert
`/content/dam/www/us/en/.../video/subtitle/12345_us_en_XXXXX.txt` to
`/content/dam/www/us/en/.../video/subtitle/12345_fr_fr_XXXXX.txt`, instead of to
`/content/dam/www/fr/fr/.../video/subtitle/12345_us_en_XXXXX.txt`.
- If upgrading the SQL database is unsuccessful, you can now view related notifications in the **JDBC SQL Connection** section of the **Configuration** page:
 - Click **Errors** to view the related error messages.
 - Click **SQL Scripts** to download the generated SQL scripts. A DBA can then run the scripts.
- You can now export all your Connector configuration files by clicking **Export All Configurations** in the bottom-left corner of the Configuration page.
- You can now automatically import the Connector configuration files by placing them in the following location: `AEM_QuickStart_Folder\CTC_Configs\Import`. The Connector monitors this location and imports any new files.
- You can now configure the Connector to open page-path links in the Connector to open in either Adobe Experience Manager's Touch UI or its Classic UI. These page-path links are displayed in the following Connector interfaces:
 - Bulk Translation wizard
 - Translation Queue
 - Globalization Tool
 - Translation Status page, Job Details tabYou configure this option using the **Open linked pages in** setting in the **UI and Default Settings** section of the **Configuration** page.
- The **Type** dropdown list has been removed from the **Language Mapping** page, because it is no longer used.
- If you are sending i18n dictionary items for translation using the Bulk Translation wizard, in the **Options** page of the wizard, selecting the **Use Local TM** check box now sends only previously untranslated i18n items for translation, while clearing this check box now sends all i18n items for translation.
- The **LSP & Keys** page now displays a list of URLs used by AWS (Amazon Web Services). This is useful if you are using a proxy server to control the network traffic, so that you can whitelist these URLs.

Issues Fixed in This Release

| Issue ID | Description |
|----------|---|
| AEM-991 | In version 3.2.1 of the Connector, after using the Load pages button in the Globalization Tool to upload Microsoft Excel files containing page paths, the T. Status column in the table was blank. The workaround was to click the Refresh button, which populated the T. Status column. This issue has been resolved. The T. Status column in the table now displays properly after using the Load pages button to upload Microsoft Excel files containing page paths. |
| AEM-1018 | In version 3.2.1 of the Connector, an error occurred with the path <code>/etc/ctcaddon_SupportSDLTMS</code> , even though the Add-In for SDL TMS was not installed. This issue has been resolved. |
| AEM-1024 | Previously, after editing some translated pages, and then updating a remote TM, only some of the edited pages were updated in the remote TM. This issue has been resolved. |
| AEM-1053 | In versions 3.1.0 and higher of the Connector, when using Adobe Experience Manager's Translation Integration Framework, the Connector used the language list from Adobe's Day CQ WCM Language Manager instead of the language list from the Translation Integration Framework Mappings. This resulted in an error while creating a cloud configuration for the Connector. This issue has been resolved. |
| AEM-1054 | Previously, the <code>Get i18n</code> search agent in the Item Type page of the Bulk Translation wizard reported the incorrect modification date for i18n dictionary items. This caused searching using the modification-date-range filter to return incorrect search results. This issue has been resolved. Using the <code>Get i18n</code> search agent with the modification-date-range filter now returns correct search results. |
| AEM-1060 | When using an Oracle database in versions 3.3.1 and higher of the Connector, there was insufficient space to store the required metadata. This occurred because an Oracle database column was incorrectly defined. This issue has been resolved. |

| Issue ID | Description |
|----------------------|---|
| AEM-1061 | <p>When using the Connector version 3.2.1 with Adobe Experience Manager version 6.2 with the Unlock the component after translated content come back option selected, the Connector did not appear to unlock locked page properties. This occurred because Adobe's API reported there is no MSM relationship, and therefore it does not display the lock and unlock icons for these page properties in Adobe's Touch UI. This is related to the following known issue in Adobe: "In the Classic UI, the lock icon that appears in the Page Properties dialog box for LiveCopy pages does not reflect the configuration of the Excluded Page Properties property. The lock icon appears even for properties that are excluded from the synchronization action." Reference: https://helpx.adobe.com/experience-manager/6-2/sites/administering/using/msm-sync.html.</p> <p>This issue has been resolved. Adobe's Classic UI correctly displays the lock and unlock icons, and it indicates that the Connector unlocks locked page properties when the Unlock the component after translated content come back option was selected.</p> |
| AEM-1063 | <p>In versions 3.3.1 and higher of the Connector, when the Language Conversion (URL Reference) check box was selected in the Translation Settings section of the Configuration page, the links in previously translated pages were not properly converted if the linked pages did not exist, and the Connector returned <code>Value is NOT a URL</code>. However, these links were properly converted the first time that a page was translated.</p> <p>Note: For example, suppose that during translation from English to French, you want to convert the link from <code>/content/www/en/us/products</code> to <code>/content/www/fr/fr/products</code>. If <code>/content/www/en/us/products</code> did not exist, the link was not properly converted.</p> <p>This issue has been resolved. In previously translated pages, the Connector now properly converts links to pages that do not exist.</p> |
| AEM 1071 AEM-1077 | <p>The manifest of the Connector bundle has been improved. Previous versions of the Connector included Apache HttpClient version 4.0.1, which the Connector requires. However, this does not match the Apache HttpClient version installed with Adobe Experience Manager. This discrepancy sometimes causes an OSGi-bundle wiring conflict. This issue has been resolved:</p> <ul style="list-style-type: none"> ■ The Connector bundle no longer includes Apache HttpClient version 4.0.1. ■ The Connector now lists all classes that it uses in Apache Http version 4.0.1. |
| AEM-1074 | <p>In versions 3.3.1 and higher, the Connector did not send out a large i18n dictionary, containing many items, for translation, and the Connector reported that there were zero words. This occurred because the database column was not correctly defined to hold so many i18n dictionary items. This issue has been resolved. The Connector can now send out a large i18n dictionary for translation.</p> |

| Issue ID | Description |
|----------|--|
| AEM-1076 | In versions 3.2.1 and higher of the Connector, when the Display all jobs and Delete button for non-admin users check box was selected in the Folder and Permissions section of the Configuration page, non-admin users could not see information about translation jobs in the Status tab of the Translation Status page or content in the Translation Queue. This issue has been resolved. Non-admin users can now see information about translation jobs in the Status tab of the Translation Status page and content in the Translation Queue. |
| AEM-1078 | In versions 3.2.2 of the Connector, the Status tab of the Translation Status page did not initially display job statuses. These statuses were displayed only after clicking the Refresh icon. This issue has been resolved. Job statuses are now displayed immediately when opening the Status tab of the Translation Status page. |

Known Issues

| Issue ID | Description |
|----------|---|
| AEM-731 | By default, the Connector caches all the files for translation and all received translation files. To instruct the Connector <i>not</i> to cache these files, edit <code>/etc/ctcpipelineconfig/ctcTranslationPipes.xml</code> in CRX and follow the instructions in the comments in that file about how to comment out or enable particular steps in the Pipeline to meet your needs. Starting in version 2.5.0 of Connector, the files are stored in the database, so you should update the <code>DeleteLocalTranslationFile</code> pipeline step to remove cached files from the database instead of looking in the file system. For updated instructions, please contact Clay Tablet Support. |
| AEM-768 | When using Adobe Experience Manager 6.2, some pages and dialog boxes that are slow to load are blank instead of populated with data. This is caused by an issue in Adobe Experience Manager 6.2. You can contact Adobe Support to receive a hotfix for this issue, which will be fixed in an upcoming Adobe maintenance release. |
| AEM-1008 | In versions 3.3.x of the Connector, the Est. Words column in the Translation Status window and the Words column in the Translation Queue display 0 (zero) as the word count for digital assets. |
| AEM-1013 | When using Adobe Experience Manager version 6.1 with Firefox, the dropdown lists in the Connector Configuration page do not work and clicking Save Configuration displays the <code>403 Forbidden error</code> HTTP status code. |

| Issue ID | Description |
|----------|--|
| AEM-1022 | <p>When the Connector's add-in for Lionbridge Freeway is installed, and the connection to Freeway, as configured in the Freeway Config sub-section of the Translation Platform section of the Configuration page uses non-default values, then clicking Test in that section displays an error message that Freeway testing has failed, stating that the user account is invalid.</p> <p>Workaround</p> <p>If the endpoints are different from the default <code>/vojo/FreewayAuth.asmx</code> and <code>/vojo/service.asmx</code>, specify the endpoints for connecting to Freeway as follows:</p> <ol style="list-style-type: none"> 1. Create the <code>/etc/ctctranslation/debug</code> node. 2. Create the <code>FreewayAuthUrl</code> string property in that node. If this is missing, the Connector uses the default value of <code>/vojo/FreewayAuth.asmx</code>. 3. Create the <code>FreewayServiceUrl</code> string property in that node. If this is missing, the Connector uses the default value of <code>/vojo/service.asmx</code>. |
| AEM-1028 | <p>In versionx 3.3.x of the Connector, after removing a user from Adobe Experience Manager who still had jobs in the Translation Queue, users cannot open the queue, and an error message is displayed.</p> |
| AEM-1056 | <p>When using the Microsoft SQL Server database, monitoring a job from within Adobe Experience Manager that was sent using Adobe's Translation Integration feature initially displays the job status as <code>Committed for translation</code>, but that automatically changes to <code>Cancel</code>.</p> |
| | <p>When the add-in for Lionbridge Freeway is installed, Freeway-specific fields are displayed in the second page of the Sidekick wizard even when Lionbridge Freeway is not selected as the translation provider (LSP).</p> |